

## GENERAL CONDITIONS OF SALE

### 1 - **Booking :**

For booking, a deposit of 25% of the total amount of the accommodation is asked, a fixed value of 40€ is asked per pitch. A registration fee is added to this amount. The reservation becomes effective only after the agreement of the camping, upon receipt of the deposit and either upon receipt of the booking contract duly completed and signed, or upon your agreeing to the general conditions of sale when booking online.

Booking of camping pitches or rented accommodation is made strictly on a personal basis. Under no circumstances may you sub-let or transfer your reservation without the prior consent of the Camping.

### 2 - **Payment :**

Accommodation rental must be settled 30 days before arrival at the latest. If the payment is not received within these limits the rental will be cancelled according to the cancellation conditions noted below. For campsite bookings, the outstanding payment is to be paid on the arrival day.

### 3 - **Bonds** (Accommodations rental only) :

A deposit of 150 to 300 € (depending on model) guarantee for the rental is required upon arrival and will be returned upon departure after verification of possible deterioration or additional cleaning if the cleanliness is judged insufficient by the person in charge according to the rates posted at the reception. (Cleaning fee : 30 to 40 € depending on model)

### 4 - **Arrivals, departure :**

The accommodation rental is available from 3 pm on the arrival date and should be made available before 10 am on the day of departure.

The pitch will be available from 12:00 p.m. on the day of arrival and must be cleared before 12:00 p.m. on the day of departure. No refund can be made for later date arrivals or early departures. The total amount of the booked days is due to the camping.

### 5 - **Cancellation, Modification:**

Any cancellation must be notified by registered mail 30 days or more before the arrival date. In this case a forfeit of 20 € will be withheld. The deposit is lost if the cancellation received less than 30 days before the arrival date, this counts for any reason of cancellation.

In the absence of any notification from you regarding a change of arrival date, the accommodation or pitch will be made available for sale again 24 hours after the arrival date specified in the contract and you will consequently forfeit your booking. Booking changes may be made, subject to availability and respect of the maximum capacity of the accommodation/pitch. If not the Management could terminate the contract.

**To obtain possible compensation, we suggest that you sign up for cancellation / interruption insurance at the time of booking.** Our Affinity Gritchen partner agrees to reimburse all or part of the stay only to customers who purchased the insurance *Campez Couvert*.

Notify the campsite of your cancellation upon the occurrence of an event preventing your departure by mail or email. If this event is included in the insurance general conditions (available on [www.campez-couvert.com](http://www.campez-couvert.com) site or from the campsite), notify the insurer within 48 hours and provide all the necessary information and documentation.

### 6 - **Inventory** (Accommodations rental only) :

Inventory should be checked by the client at arrival. No claim will be accepted after 8 p.m. the day of arrival.

The day of departure the inventory will be checked by us between 8 a.m. and 10 a.m. Thanks to take an appointment for the check-out at least 24h before departure.

In case of leaving before 8 a.m. the deposit will be destroyed or sent back after 7 days if no problem is noticed (destruction, lack of cleaning).

### 7 - **Insurance :**

The client has to be covered by a liability insurance to cover any possible damage. The management accepts no responsibility for theft, fire or other disasters.

### 8 - **Pets :**

Pets are allowed on the camping pitches and in accommodations (SuperMercure model excluded).

Only one dog less than 15kg is accepted per accommodation.

Only non-dangerous animal is allowed. In addition it has to be tattooed or have an electronic chip. The vaccination certificate is required. The animals have to be held on leash inside the camping. Please clean up any mess after them. They must not disturb the neighborhood with their barking or fouling, or remain alone on the pitch.

### 9 - **Internal rules :**

The clients have to respect the internal rules of the camping, that can be consulted at the reception. For the well-being and the respect for other clients, people who don't respect the rules can be obliged to leave.

### 10 - **Jurisdiction clause :**

In case of disputes the Court of Digne-les-Bains is the court of competent jurisdiction.

Only the french version of « General conditions of sale » is the reference.